

202-03-119918

November 2016

Request

Can you please provide the number of computers currently owned, maintained, or used by the States of Jersey which run the operating system Windows XP? Which government departments and how many machines per department (an estimate rounded to the nearest 10 is acceptable)? If any, have the States of Jersey paid for a Custom Support Agreement with Microsoft to keep receiving updates for Windows XP?

Response

The States of Jersey currently operate 4,972 computers (desktops, laptops, Windows tablets, thin clients and servers (both physical and virtual).

A very limited number of machines are still running Windows XP for operational reasons and are on an active plan to be upgraded. The States has upgraded most of the estate to Windows 7 and 8.1 and is planning on upgrading to Windows 10 in the near future.

Due to the sensitivity of numbers and locations of specific Windows XP machines the further information requested is considered exempt under Article 42 Freedom of Information (Jersey) Law 2011. This exemption has been applied because the information requested could be prejudicial to the prevention of crime. In this instance, it is likely that the disclosure of the information requested could result in an increased risk of e-crime.

Exemption applied

Article 42 - Law Enforcement

Information is qualified exempt information if its disclosure would, or would be likely to, prejudice
(a) the prevention, detection or investigation of crime, whether in Jersey or elsewhere